



Your Image Matters

Quick User Guide

GG-D120





Scan for Video Guide

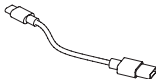
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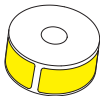
1 Package Contents



GG-120 Label Printer



USB Cable



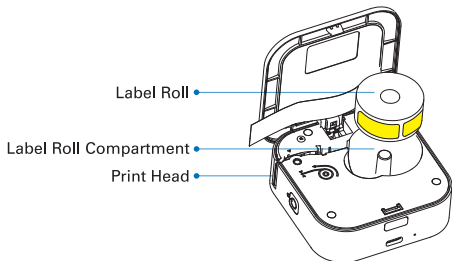
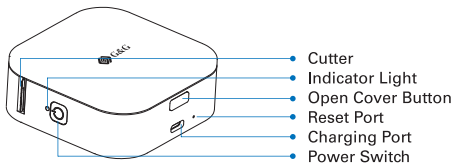
Label Paper Roll



User Guide
(Warranty Card Included)

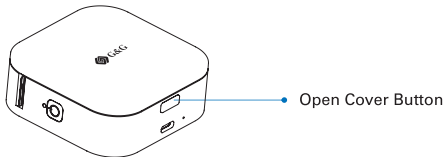
Note: this printer does not have a power adapter and the input parameters of the printer are: DC 5V, 1A. Please use a power adapter with certifications.

2 Product Description

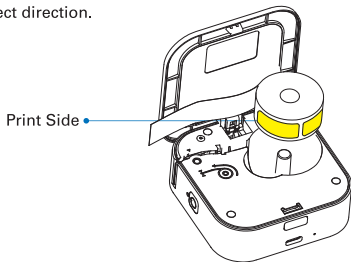


3 Label Installation

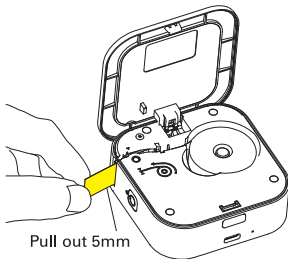
1. Press the Open Cover Button to open.



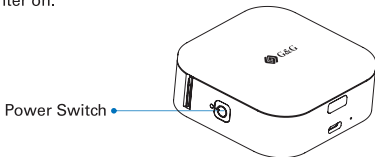
2. Load the label roll as shown, ensuring the print side is facing the correct direction.



3. Pull the label out of the paper exit by 5mm in length.



4. Close the printer cover and long press the Power Switch to turn the printer on.



4 App Installation

Before using the printer, please download the “Print-Label” App from the App store or scan the QR code to download the App.



Print-Label



Print-Label



5 Connecting & Printing

1. Open the Print-Label App and turn on Bluetooth on your phone.



Turn on Bluetooth 

2. Press the Power Switch 3 times to print out the Bluetooth information page.
3. Search for the Bluetooth name through the App, connect the device and start printing.

Note: The printer will automatically shut down after a long standby.

6 Button Operations

Power On/Off	Press the Power Switch for 3 seconds.
Print History	Press the Power Switch once to reprint latest printout.
Bluetooth Information Page	Press the Power Switch 3 times.
Reset	Insert a pin on the reset hole for 3 seconds to restore factory settings.
Horoscope	Press the Power Switch twice to randomly print a horoscope.

7 LED Light Status

Blue Light	Solid	Bluetooth connected
Green Light	Solid	Bluetooth unconnected
	Blinking	Charging
Red Light	Solid	Errors: out of paper, cover open, printhead overheat
	Blinking	Low battery

8 Troubleshooting

Gap Printing	Make sure your Bluetooth connection is secure. Once connected, navigate to the app settings to calibrate the label. This printer is designed for continuous label rolls.
Blank Printing	For optimal results and to prevent blank prints, only use thermal paper label rolls. When installing the roll, make sure the print side is facing upwards.
Blurry Prints	To resolve blurry prints, clean the rubber roller using a thin cotton swab lightly moistened with 100% industrial alcohol. Additionally, always use high-quality thermal label rolls for the best print clarity.
Paper Shortage/ No Paper Detected	Go to the App settings and follow the steps under "Paper Out Calibration".

9 Safety Precautions

1. Set the printer in a flat and stable surface to prevent it from falling.
2. Avoid high temperatures and polluted areas when storing or using the printer.
3. Use the right voltage when charging the printer.
4. Turn off the power immediately when water or conductive substances gets into the printer.
5. Do not use printer without any label roll to avoid damage to the printhead.
6. If printer is not used for a long period of time (≥ 3 months), charge it for 30 minutes before using it.
7. Do not disassemble the product for maintenance or modifications.
8. It is recommended to use a high-quality thermal label paper.
9. Keep this manual for reference.

10 Specifications

Model	GG-D120
Dimensions	78 x 78 x 31.18 mm
Weight	120.5g
Print Head Service Life	30 KM
Printing Method	Direct thermal
Print Speed	30 mm/s (max)
Resolution	203 dpi
Print Width	12 mm
Connectivity	Bluetooth (1 Android device & 1 Apple device simultaneously)
Paper Type	Thermal paper
Paper Width	15 mm
Input	5V, 1A
Charge	USB Type-C
Operating Temperature	0~40 °C, 90% relative humidity (no condensation)

Attention: The contents of this manual shall not be changed without permission. We reserve the right to change the products in terms of terminologies, components, software and hardware. Users may contact reseller for further information regarding the product. This manual may not be reproduced or transmitted in any form or by any means without permission.

Note: This product may cause radio interference which may require the user to take effective measures against interference.

11 Warranty

Coverage

1. Warranty is limited to product failure due to manufacturing process.
2. The warranty period shall be calculated from the date of purchase (subject to the purchase invoice). If customer is unable to present invoice then it shall be calculated from the date of manufacture of the product.
3. Warranty period:
 - A. Printer: 1 year
 - B. The warranty period shall be 1 year or 30,000 meters of printing length.
4. Repairs for products shall be free within the warranty period and scope.
5. The warranty card shall be presented.
6. For maintenance services out of warranty period, the fee will be charged according to the standard.
7. If the products are disassembled or repaired without our company's certification, the warranty will be canceled.
8. The product must be placed in the original packages or in a package with adequate protection. Damages due to shipping package will not be covered by warranty.

What's not covered

1. No warranty card or warranty card has been altered.
2. The printer was not maintained according to the manual, resulting to damage the printer.
3. The printer is damaged by water or any foreign matter.
4. The printhead is damaged due to using a thick label roll or low quality printing media.
5. Damage caused by poor environment during use or storage.
6. Using the printer for other purposes beyond the scope of use.
7. Damage caused by unauthorized repairs.

Warranty Card

Product Model	
Date of Purchase	
Purchased From	
Store Address	
Customer Name	
Address	
Phone Number	

Note: Keep this warranty card with your proof of purchase for future reference.



Print-Label



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